Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: jessica mcnally Sent: Sunday, July 16, 2023 9:50 AM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: (Case No. 2023-0015 Kentucky Power)



## Good morning

My name is Jessica Goyette. I live in Garner, part of Knott County.

Our home was severely damaged by the July 2022 floods. We spent the night on the mountain side. By the time we received flood warning it was too late. We were surrounded with no where to go. Best part we don't live in a flood zone.

We are still trying to repair damages. We lost both our cars, our bridge, and have foundation damage. We still have no heat, and spend any extra we have on fixing the house.

Eastern Kentucky already pays the highest rates for electric service than any where in the state. Over the last 3 years our electric rates have increased significantly. Now we are forced to pay fuel costs on top of all the other charges.

KY Power made over 2 billion dollars in profit last year alone. Over 20 people died in Knott county because of the flood. Friends and neighbors that simply disappeared in the middle of the night dragged away by ragging flood waters. I have friends that are still living in campers, and trying to figure out their next move. Electricity is a necessity of life. We shouldn't be forced to pick between basic needs like food and heating our homes. Enough is enough.

Thank you for your time, and consideration.

Jessica

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Sunday, July 16, 2023 2:42 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: case#2023-00159



Dear PSC:

I am writing in regard to the proposed rate hike that AEP/Kentucky Power is requesting for eastern Kentucky.

As a 77 year old resident I can tell you that raising the rates on the people of eastern Kentucky will present an even greater hardship than what they already have. These are the poorest people in all of the state. The elderly often have to do without medication or food just to pay their utility bills. The workingclass poor often work two jobs to pay the rent or mortgage and buy the absolute basic of food and clothing. Some children don't even have good winter clothing to wear to school, so a bigger electric bill will make it even harder for them to have clothing or to stay warm at home.

It is a fact that people in eastern Kentucky pays the highest rates on utilities. Higher than central or western Kentucky. Kentucky Power says they need to increase rates because of all the storm damage that hits this part of the state, but please note that residents are dealing with loss too. Loss of homes and having to pay increasing homeowners insurance rates. We of all the people in Kentucky suffer the most when we get hit with storm damage. We suffer personally and economically. I implore you, the Public Service Commision, to deny the rate request made by Kentucky Power/AEP so that we can keep our electricity on and not have to do without medication or food to keep warm in winter and cool in summer.

Thank you.

Sylvia DeLee Davis 2221 High Street Ashland, KY 41101

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: Larry Royster Sent: Sunday, July 16, 2023 3:21 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Case # 2023-00159

To the Public Imformation Officer and others-

My name is Larry Virgil Royster.

My address is 119 New Hampshire Drive, Ashland KY 41101.

I am a residential customer of Kentucky Power.

I am writing in opposition to the proposed rate hike requested by Kentucky Power for my service area.

Kentucky Power continues to request rate increases without providing reliable services to its customers.

This is unacceptable and dangerous for customers that must rely on Kentucky Power to provide continuous service as witnessed by their performance during record cold this past December.

Instead of an unjust rate increase, a change in leadership is needed at the top of this organization along with significant fines for their miserable record of keeping power on and an apparent unwillingness or inability to plan for regular right of way, power pole and power plant maintenance.

Additionally, many customers are struggling with keeping other important bills current and will be unable to find additional funds to pay for the requested 18% increase.

Larry Royster ~ Northeast Region Facilities Manager Community Trust Bank

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From:	PSC Public C <u>omment</u>
To:	
Subject:	RE: Case No. 2023-00159 Kentucky Power Proposed rate increase.
Date:	Tuesday, August 22, 2023 8:44:00 AM

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.goy)</u>

Thank you for your interest in this matter.

From: Dan Ball Sent: Tuesday, July 18, 2023 8:08 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Cc: arkus\_duntov@yahoo.com Subject: Case No. 2023-00159 Kentucky Power Proposed rate increase.



Dan Ball, so of Cathern Ball. Address 2980 Steele Branch Road, West Liberty Ky. 41472.

My mother has had Kentucky Power service for years. As she is up in age she requires medical equipment to aid her breathing of a night. She needs her central heat and air conditioning to keep her home at a comfortable temperature so as to not further strain her heart and lungs.

I moved in with my parents several years ago. As an aid to my PTSD, I used my skills from being ET2/SS US Navy to build my own custom computers costing thousands of dollars each.

Kentucky Power (supposedly owned by its customers) goes through the Commonwealth of Kentucky to keep it's lines clear. Kentucky Power is claiming that these costs as well as maintenance is driving the need for this increase.

Kentucky Power doesn't share its profits with owners. Kentucky Powers line clearing costs are a waste as for weeks I got to watch a supervisor for the company sit in a driveway. How did he have time? The workers left sections uncleared. This has caused us to endure multiple power outages over the past. Power fluctuations are the norm.

These power fluctuations are not conducive to keeping my mother's medical equipment working properly. These power fluctuations and outages destroyed my computers. Kentucky Powers

resolution, ask for yet another rate increase that my mother and many Kentuckians can't afford.

As my mother's representative I ask that Kentucky Powers books be opened fully to everyone. As a public utility, the public has a right to know what these past rate increases are for. How much has the board for Kentucky Power profited? How much has American Power profited?

Until Kentucky Power / American Power opens the accounting books fully as well as every board member for both companies allows full access to their tax records to ensure the public has a complete understanding of their profiting from past rate increases the Utilities Board should be deny any rate increases.

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Chad Slavens Sent: Wednesday, July 19, 2023 7:39 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Case number 2023-00159



To whom it may concern

My name is Chad Slavens I am a resident of Boyd County Kentucky and reside at 3405 Garver Rd Ashland Ky 41102.

I am writing to voice my concern about the proposed 18% rate increase from Kentucky Power company. I currently am paying \$400 per month year round for electricity in my home. I have an all electric home and this is my reality. We maintain our air at 74 in the summer and our Heat at 65 in the winter. We keep lights turned off and don't leave appliances that do not need to be running on. To increase our bill another \$75-\$100 a month is ridiculous. I realize I chose the house that I bought. But I don't have a choice as to who provides my electricity. Maybe it's time to stop paying CEO's and Executives millions of dollars a year, instead of adding to the burden the middle class people of Kentucky already have.

I urge you to reject this rate increase. Stand up for the people of Eastern Kentucky and say enough is enough.

Thank you

**Chad Slavens** 

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: Sent: Wednesday, July 19, 2023 9:10 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: 2023-00159



To the Public Information Officer, I am Jeffrey W Burns and live at 209 Kentucky Street in Ashland KY 41102. I believe the proposed increase in the cost of electricity is unfair and will hurt myself and other people struggling to make ends meet and trying to provide for our families and some comfort in our declining years. The cost of power is high enough and so is the salaries of the executives. TIA, Sincerely, Jeffrey Burns

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: Suzanne Griffith Sent: Wednesday, July 19, 2023 9:12 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Case No. 2023-00159



This email is in reference to rate case number 2023-00159.

I am very concerned with and in opposition to the proposed Kentucky Power rate hikes (residential rate 18.3%, industrial service 8.6%, and general service 12.8%) for a variety of reasons.

https://www.kentuckypower.com/lib/docs/ratesandtariffs/Kentucky/PSC\_Notice\_0711 23.pdf

The residential rate hike specifically appears to run counter to the PSC mission which is, "The mission of the Kentucky Public Service Commission is to foster the provision of safe and reliable service at a REASONABLE price to the customers of jurisdictional utilities while providing for the financial stability of those utilities by setting fair and just rates, and supporting their operational competence by overseeing regulated activities."

Specific reasons for my opposition to the rate hikes are listed below:

 Kentucky Power has the highest average residential bill in the state at \$187.56 according to the 2023 Kentucky Energy Profile. <u>https://eec.ky.gov/Energy/KY%20Energy%20Profile/Kentucky%20Energy%20Pr</u> <u>ofile%202023.pdf</u>. An extra \$35 per month would make the Kentucky Power residential bill average \$222.56 which is substantially higher than any other in the state and close to \$100 higher than the state average of \$127.16 THIS RATE INCREASE IS NOT REASONABLE.

- 2. Many Kentucky Power customers are already having issues with paying their high electric bills. <u>https://www.lex18.com/news/lex-in-depth/seniors-among-customers-struggling-with-rising-energy-bills</u>
- 3. Kentucky Power has had 3 rate hikes within the past 8 years. The latest (2021) resulted in an average 15.46% bill increase. https://psc.ky.gov/agencies/psc/press/012021/0113\_r01.pdf
- 4. Kentucky Power had over 8,000 cutoffs in 2021. <u>https://www.biologicaldiversity.org/programs/energy-justice/pdfs/Powerless-in-the-US\_Report.pdf</u>
- Poverty is high within Kentucky Power's service area. 18 of the 20 counties in the Kentucky Power Service area are considered to be distressed by the Appalachian Regional Commission. <u>https://www.arc.gov/classifying-economicdistress-in-appalachian-counties/</u> p
- 6. My state Senator, Robin Webb recently stated, "I'm not being dramatic when I say that some will die, at some point, when the threshold gets to where they've got to make decisions that affect their lives, whether it's buying medicine or buying power." <u>https://www.weku.org/the-commonwealth/2023-07-17/eastern-kentucky-utility-seeking-hefty-rate-increase?</u> <u>fbclid=lwAR2mZEKYaP3lkB1eP2WJ\_d\_g8h7vOQOVGf31eMiCracF1rCJBHAs7</u> <u>hf7el8\_aem\_AQnzgncGIWkaQgZEmkFWBhAEnUI5HYIAbRsTIsgQAHL6hGfk5</u> <u>xqzKhMNOLUcCii8n9I</u> She also made her serious concerns known during the 6/8/23 Joint Committee on Natural Resources and Energy <u>https://www.youtube.com/live/a3WLVtunniQ?feature=share</u>
- 7. My own experience in serving at my church food pantry in Westwood, KY and having frequent conversations with folks has shown me how much the high electric bills over the past few years have hurt the budgets of some residents. In the years I have served at the pantry, I have never witnessed so many people on fixed incomes or with low incomes needing food assistance specifically citing high electric bills as a factor.
- 8. Kentucky Power's ability to supply reliable service is in question. The Kentucky Public Service Commission (PSC) in a June 23 order alleged Kentucky Power had violated a state law that requires utilities to "furnish adequate, efficient and reasonable service" and could face fines "up to \$2,500 per occurrence per party." <a href="https://kentuckylantern.com/2023/07/03/state-regulator-threatens-kentucky-power-with-fines-for-2022-winter-storm-performance/">https://kentuckylantern.com/2023/07/03/state-regulator-threatens-kentucky-power-with-fines-for-2022-winter-storm-performance/</a> "Sufficient generation capacity that can be used to serve the entirety of native demand acts as a physical hedge to market energy prices, and without adequate generation capacity, Kentucky Power and its customers are subject to higher prices from market purchases for at least the amount the utility is short of its native demand," the PSC order said. <a href="https://www.hazard-herald.com/news/psc-kentucky-power-has-failed-to-provide-adequate-service/article\_285994b2-146f-11ee-b63e-6f88a60b2311.html">https://www.hazard-herald.com/news/psc-kentucky-power-has-failed-to-provide-adequate-service/article\_285994b2-146f-11ee-b63e-6f88a60b2311.html</a>. <a href="https://www.dailyindependent.com/news/state-regulator-threatens-ky-power-with-fines/article\_357a6f7e-1a85-11ee-8388-a3b49440a0ff.html">https://www.dailyindependent.com/news/state-regulator-threatens-ky-power-with-fines/article\_357a6f7e-1a85-11ee-8388-a3b49440a0ff.html</a> Before any rate hikes take place at all, Kentucky Power

should secure appropriate power to fully meet ratepayers needs.

- 9. KY Power COO, Cindy Wiseman mentioned in the 6/8/2023 Joint Committee on Natural Resources and Energy that loss of load and population/customer decline were two of the reasons for the rate hike, especially related to fixed cost. These two reasons were also mentioned in the 2015, 2017, and 2020 rate hike cases. Things have not gone well since Kentucky Power shut down Big Sandy Unit 2. Rocky Adkins was right in 2012, in his comments before the PSC. "KENTUCKY POWER'S LEAST COST ANALYSIS IN THE CASE BEFORE YOU DOES NOT INCLUDE THE LOCAL, REGIONAL, SOCIAL AND ECONOMIC COST TO KENTUCKY AND ITS CITIZENS OF SHUTTING DOWN THE BIG SANDY UNIT 2. TO QUOTE ONE OF AEP'S OWN PRESS RELEASES, "COMMUNITIEES THAT HAVE DEPENDED ON THESE PLANTS TO PROVIDE GOOD PAYING JOBS AND SUPPORT LOCAL SERVICES WILL FACE SIGNIFICANT REDUCTIONS IN PAYROLL AND PROPERTY TAXES. THE ECONOMIC IMPACT WILL EXTEND FAR BEYOND DIRECT EMPLOYMENT OF POWER PLANTS AS THOUSANDS OF ANCILLARY JOBS ARE SUPPORTED BY EVERY COAL FUELED GENERATING UNIT." ABANDONING BIG SANDY UNIT 2 WILL MEAN THE LOSS OF MORE THAN 150 FULL-TIME JOBS AT THE PLANT." What happened at the Big Sandy Plant is still to this day a tragedy. The decisions made by AEP/Kentucky Power have added to the COMMUNITIESpopulation decline and "loss of load". https://psc.ky.gov/PSCSCF/2012%20cases/2012-00578/Public%20Comments/20130517 Representative%20Adkins Prepared% 20Remarks%20from%20Louisa%20Public%20Hearing.pdf
- 10. Kentucky Power is a monopoly. Supply wise, it does have the Big Sandy natural gas plant in Louisa, KY producing 295 megawatts and the Mitchell coal-fired plant in WV producing 1560 megawatts for which it owns 50%. Ratepayers are forced to pay for supply-side power from the Mitchell plant in WV which uses mostly WV coal. They employ around 200+ with an annual payroll of over \$26 million. This is not fair for another state to have the financial benefit of such a large share of the supply side power while the Kentucky Power ratepayers are forced to absorb the full cost of unfortunate natural disasters such as the recent flood and have less tax money for basic services. https://insideclimatenews.org/news/14082018/coal-energy-prices-appalachia-mining-electric-bill-kentucky-economy-aep-rates/ https://www.kentuckypower.com/company/about/rates/
- High unsustainable energy costs can create a cycle that leads to population loss and then further hikes the cost of electricity. <u>https://youtu.be/K8Utlf22oW4</u>
- 12. Kentucky Power is set to leave the Mitchell plant in 2028. Supply-side demand options are listed in their IRP, which is currently under review. Obviously, new energy supply requires investment that is passed on to the ratepayers triggering yet another rate hike. In the Kentucky Power IRP, the following statement is made, "5.5.2.1 New build options: Two new build CCS configurations are available for selection in AURORA, including the 650 MW ultra-supercritical coal power plant with 90% carbon capture and the 380 MW H-class combined-cycle natural gas turbine with 90% carbon capture. Both configurations are available for operation beginning in 2029." Any new builds from any supply side source should be in the Kentucky Power service area where ratepayers live and will

receive an economic benefit from. <u>https://psc.ky.gov/pscecf/2023-</u> 00092/sebishop%40aep.com/03202023030104/KPCO\_2022\_IRP\_Volume\_A-Public.pdf

I hope you will consider these comments as the rate case goes through the process.

Sincerely, Suzanne Barker Griffith 534 Houston Ave. Ashland, Kentucky 41102

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Mark Riddle Sent: Thursday, July 20, 2023 6:16 AM To: PSC Public Information Officer <PSC.Info@ky.gov> Cc: Rocky Adkins Subject: case#2023-00159

I'm writing this letter in rejection of another rate increase AEP is asking for. I'm a single disabled man raising my grandson on my own and we just can't afford another increase. I spent 36 years in the coal business and fully understand how this works especially when it come to fuel adjustments. I know the price per ton took a huge increase last year leading into this year but at the price you're paying per BTU today is at a minimal yet you still need an increase. For years AEP did nothing in preventive maintenance as far as keeping power lines clear of falling trees and then when the February of 2022 ice storm hit you wanted another raise for repairs and you received it. As you well know the good people of Appalachia can take another hit on more expensive ways to live. This really got out of hand when AEP decided the Big Sandy Power plant was no longer needed and tore one unit down and converted the other one to natural gas. This was a huge loss for the people in this area to shut down a coal fired utility plant in the middle of coal country. I'm very disappointed in AEP as being a friendly neighbor and believe it's all about how tight AEP can squeeze it's customers. Please explain to me how much is enough because in my opinion we've past that mark. Thank you for your time reading this and look forward to hearing back and praying this huge increase doesn't pass.

Mark Riddle

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Larry Miller Sent: Thursday, July 20, 2023 11:43 AM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Case #2023-00159 Kentucky Power

Kentucky Power is asking for another exorbitant increase in residential rates - 18.3%!!!!! Such an enormous increase placed our most vulnerable Kentuckians at risk of losing their homes and adding to our already deplorable situation of homelessness ! Have they no mercy on their consumers??? Please do not grant this increase!!!!!!!!

Sent from my iPhone

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: Sent: Thursday, July 20, 2023 8:49 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Cc: Subject: Kentuck Power Company's Proposed New and Modified Tariffs

Subject. Refluck Fower company's Froposed New and Modified Tariffs



The following communication is an email version of a letter written by Annis H. Bailey regarding the Kentucky Power Company's Proposed New and Modified Tarrifs:

July 16, 2023

Public Service Commission 211 Sower Boulevard Frankfort, KY 40602

Gentleman / Madam,

I am asking you to deny the request from Kentucky Power - Case No.2023-00159. I live at 1137 Turtle Branch Road, Mousie, Kentucky. I have had a security light for over five to six years. On June 29, 2023 out light stopped working the next day June 30, 2023 my husband called to report this light was out, speaking to the woman who answered the phone. This woman took down our address stating she would report this issue. At the time I stated I want them " to deduct it from my bill", never thinking this would cause an issue. The light was not fixed, even with the outage being reported several more times. During one call we were told the address had been updated but there was never a report made on the outage. Each time we were told the issue of security light outage would be reported. This is not acceptable, especially when the bills here are so high making it so hard for people, who already live on fixed incomes to pay for electricity.

A few years ago I called about a bill being extremely high, especially since there was only one

microwave, one refrigerator (no freezer), one TV, a computer for one person which was the majority of what was using the electricity. My son whom was living at this address alone at the time, is disabled and not able to cook in any thing other than a microwave. When I reached out to Kentucky Power at that time to ask for help for my son as he doesn't make enough in one month to pay for his food, medical bills and electric, I was told the way the bill was calculated was by charging everyone in the hollow the same amount as if they all had the same amount of usage. I disagreed with this and advised them it was right to do this because he was one person and was very conservative in his electric usage because of his low income status. Another instance of this was a year ago when the bill was again so very high he could not pay it and I asked for Kentucky Power to send out someone to read the meter to make the bill accurate to the usage for this address, but I was told that in order for them to send someone out it would cost \$17.00, if there was not an issue found when they read the meter.

I don't understand how it is that a company like Kentucky Power is able to have such outrageous prices and unstable power grid. I am on continuous oxygen and my son on a CPAP for sever sleep apnea. Since, my husband and myself moved here with him a few months ago our power has been off taking it 24 hours to be put back on. While I do realize we were not the only people without power, I do NOT understand how then the bill can continue to be so high. It is sad to think that the people in this impoverished area are asked to pay such high prices without any assistance and all they get is a possible increase. The disrespect that is being shown is both very evident and horrifically unsettling. I am 85 years old born and raised in Knott County Kentucky. My husband is 83 Years old born and raised in Floyd County Kentucky. Why should we or anyone our age have to worry about whether or not they will be able to use their oxygen, nebulizer, get out of their hospital bed or EAT. Please, stop Kentucky Power from literally taking the food and medicine we need or leaving us in the extreme heat and/or cold.

I am a child of God and 100% of my faith is in Him. I know that no matter what He has better for me than this world. I trust God will see this all through. And, I trust God will place upon each of you to consider the people who built this area to where it is and give them the respect of Life and living they deserve. I pray that the faces of those who dug/dig coal, carry it out on their back, gave up family members to these hills and their service for the freedom to live.

Last year there was a 100 year flood that took lives, destroyed lives and homes even rearranged the landscape, but the people here picked up, cleaned up and have pushed on. Now, they are being asked to endure another devastation although at the hands of a entity that has not heart, no empathy, definitely no knowledge of what it is like to have to choose keeping the electric running and being able to take your medication.

Lastly, I want to know the profit for this company, the income for the workers to the President/CEO. And instead of listing this in the paper why don't they go door to door or have a town hall in the affected communities, so people can have a true voice and ability to tell you and Kentucky Power what it is like to have to pay such an exorbitant amount of money and even scream for the cost decrease they need to live!!!!

Sincerely.

In Prayer, Annis H. Bailey PO Box 6 1137 Turtle Branch Rd Mousie, KY 41839

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: Golda Pack Sent: Friday, July 21, 2023 10:50 AM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Case#2023-00159 Kentucky Power



Oppose rate hike. McKinley T Pack 2311 Willard St. Flatwoods Ky

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for</u>; 2023-00159 (ky.gov)

Thank you for your interest in this matter.

From: Suzanne Griffith Sent: Friday, July 21, 2023 12:07 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Case number 2023-00159



This email is in reference to rate case number 2023-00159.

I am very concerned with and in opposition to the proposed Kentucky Power rate hikes (residential rate 18.3%, industrial service 8.6%, and general service 12.8%) for a variety of reasons.

https://www.kentuckypower.com/lib/docs/ratesandtariffs/Kentucky/PSC\_Notice\_0711 23.pdf

The residential rate hike specifically appears to run counter to the PSC mission which is, "The mission of the Kentucky Public Service Commission is to foster the provision of safe and reliable service at a REASONABLE price to the customers of jurisdictional utilities while providing for the financial stability of those utilities by setting fair and just rates, and supporting their operational competence by overseeing regulated activities."

Specific reasons for my opposition to the rate hikes are listed below:

1. Kentucky Power has the highest average residential bill in the state at \$187.56

according to the 2023 Kentucky Energy Profile.

https://eec.ky.gov/Energy/KY%20Energy%20Profile/Kentucky%20Energy%20Pr ofile%202023.pdf. An extra \$35 per month would make the Kentucky Power residential bill average \$222.56 which is substantially higher than any other in the state and close to \$100 higher than the state average of \$127.16 THIS RATE INCREASE IS NOT REASONABLE.

- 2. Many Kentucky Power customers are already having issues with paying their high electric bills. <u>https://www.lex18.com/news/lex-in-depth/seniors-among-customers-struggling-with-rising-energy-bills</u>
- 3. Kentucky Power has had 3 rate hikes within the past 8 years. The latest (2021) resulted in an average 15.46% bill increase. https://psc.ky.gov/agencies/psc/press/012021/0113\_r01.pdf
- 4. Kentucky Power had over 8,000 cutoffs in 2021. https://www.biologicaldiversity.org/programs/energy-justice/pdfs/Powerless-inthe-US\_Report.pdf
- 5. Poverty is high within Kentucky Power's service area. 18 of the 20 counties in the Kentucky Power Service area are considered to be distressed by the Appalachian Regional Commission. <u>https://www.arc.gov/classifying-economic-distress-in-appalachian-counties/</u> p
- 6. My state Senator, Robin Webb recently stated, "I'm not being dramatic when I say that some will die, at some point, when the threshold gets to where they've got to make decisions that affect their lives, whether it's buying medicine or buying power." <u>https://www.weku.org/the-commonwealth/2023-07-17/eastern-kentucky-utility-seeking-hefty-rate-increase?</u> <u>fbclid=IwAR2mZEKYaP3lkB1eP2WJ d g8h7vOQOVGf31eMiCracF1rCJBHAs7</u> <u>hf7el8\_aem\_AQnzgncGIWkaQgZEmkFWBhAEnUI5HYIAbRsTIsgQAHL6hGfk5</u> <u>xqzKhMNOLUcCii8n9I</u> She also made her serious concerns known during the 6/8/23 Joint Committee on Natural Resources and Energy <u>https://www.youtube.com/live/a3WLVtunniQ?feature=share</u>
- 7. My own experience in serving at my church food pantry in Westwood, KY and having frequent conversations with folks has shown me how much the high electric bills over the past few years have hurt the budgets of some residents. In the years I have served at the pantry, I have never witnessed so many people on fixed incomes or with low incomes needing food assistance specifically citing high electric bills as a factor.
- 8. Kentucky Power's ability to supply reliable service is in question. The Kentucky Public Service Commission (PSC) in a June 23 order alleged Kentucky Power had violated a state law that requires utilities to "furnish adequate, efficient and reasonable service" and could face fines "up to \$2,500 per occurrence per party." <u>https://kentuckylantern.com/2023/07/03/state-regulator-threatens-kentucky-power-with-fines-for-2022-winter-storm-performance/</u> "Sufficient generation capacity that can be used to serve the entirety of native demand acts as a physical hedge to market energy prices, and without adequate generation capacity, Kentucky Power and its customers are subject to higher prices from market purchases for at least the amount the utility is short of its native demand," the PSC order said. <u>https://www.hazard-herald.com/news/psc-kentucky-power-has-failed-to-provide-adequate-service/article\_285994b2-146f-11ee-b63e-6f88a60b2311.html. https://www.dailyindependent.com/news/state-</u>

regulator-threatens-ky-power-with-fines/article 357a6f7e-1a85-11ee-8388-<u>a3b49440a0ff.html</u> Before any rate hikes take place at all, Kentucky Power should secure appropriate power to fully meet ratepayers needs.

9. KY Power COO, Cindy Wiseman mentioned in the 6/8/2023 Joint Committee on Natural Resources and Energy that loss of load and population/customer decline were two of the reasons for the rate hike, especially related to fixed cost. These two reasons were also mentioned in the 2015, 2017, and 2020 rate hike cases. Things have not gone well since Kentucky Power shut down Big Sandy Unit 2. Rocky Adkins was right in 2012, in his comments before the PSC, "KENTUCKY POWER'S LEAST COST ANALYSIS IN THE CASE BEFORE YOU DOES NOT INCLUDE THE LOCAL, REGIONAL, SOCIAL AND ECONOMIC COST TO KENTUCKY AND ITS CITIZENS OF SHUTTING DOWN THE BIG SANDY UNIT 2. TO QUOTE ONE OF AEP'S OWN PRESS RELEASES, "COMMUNITIEES THAT HAVE DEPENDED ON THESE PLANTS TO PROVIDE GOOD PAYING JOBS AND SUPPORT LOCAL SERVICES WILL FACE SIGNIFICANT REDUCTIONS IN PAYROLL AND PROPERTY TAXES. THE ECONOMIC IMPACT WILL EXTEND FAR BEYOND DIRECT EMPLOYMENT OF POWER PLANTS AS THOUSANDS OF ANCILLARY JOBS ARE SUPPORTED BY EVERY COAL FUELED GENERATING UNIT." ABANDONING BIG SANDY UNIT 2 WILL MEAN THE LOSS OF MORE THAN 150 FULL TIME JOBS AT THE PLANT." What happened at the Big Sandy Plant is still to this day a tragedy. The decisions made by AEP/Kentucky Power have added to the population decline and "loss of load". https://psc.ky.gov/PSCSCF/2012%20cases/2012-00578/Public%20Comments/20130517 Representative%20Adkins Prepared%

20Remarks%20from%20Louisa%20Public%20Hearing.pdf

10. Kentucky Power is a monopoly. Supply wise, it does have the Big Sandy natural gas plant in Louisa, KY producing 295 megawatts and the Mitchell coal fired plant in WV producing 1560 megawatts for which it owns 50%. Ratepayers are forced to pay for supply side power from the Mitchell plant in WV which uses mostly WV coal. They employ around 200+ with an annual payroll of over \$26 million. This is not fair for another state to have the financial benefit of such a large share of the supply side power while the Kentucky Power ratepayers are forced to absorb the full cost of unfortunate natural disasters such as the recent flood and have less tax money for basic services. https://insideclimatenews.org/news/14082018/coal-energy-prices-appalachia-

mining-electric-bill-kentucky-economy-aep-rates/

https://www.kentuckypower.com/company/about/rates/

- 11. High unsustainable energy costs can create a cycle which leads to population loss and then further hikes the cost of electricity. https://youtu.be/K8Utlf22oW4
- 12. Kentucky Power is set to leave the Mitchell plant in 2028. Supply side demand options are listed in their IRP, which is currently under review. Obviously, new energy supply requires investment that is passed on to the ratepayers triggering yet another rate hike. In the Kentucky Power IRP, the following statement is made, "5.5.2.1 New build options: Two new build CCS configurations are available for selection in AURORA, including the 650 MW ultra-supercritical coal power plant with 90% carbon capture and the 380 MW H-class combined-cycle

natural gas turbine with 90% carbon capture. Both configurations are available for operation beginning in 2029." Any new builds from any supply side source should be in the Kentucky Power service area where ratepayers live and will receive an economic benefit from. <u>https://psc.ky.gov/pscecf/2023-00092/sebishop%40aep.com/03202023030104/KPCO\_2022\_IRP\_Volume\_A-Public.pdf</u>

I hope you will consider these comments as the rate case goes through the process.

Sincerely, Suzanne Barker Griffith 534 Houston Ave. Ashland, Kentucky 41102

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: Sylvia Morrison Sent: Tuesday, July 18, 2023 10:55 AM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: CASE#2023-00159 Kentucky Power

Svlvia McClelland Morrison

440 31st St. Ashland, Ky. 41101 July18, 2023

Dear PSC,

I object to Ky. Power's request for a rate increase of 18.3% on the grounds that this will make many homeless, at minimum. Please let me explain.

The highest SSI check with no other source of income is \$914. a month. Even minimum wage workers only make \$1,257 a month before taxes and despite extra expenses to be able to work. HUD has a 3 yr. or longer waiting list. So often these people are forced to pay well more than half their income on rent alone. In many cases up to 75%. Then utilities (electric, gas, water and sewage) on top of this. Temperatures are expected to increase by 12% this summer which automatically increases the amount that will be paid for cooling. Then add the average AEP has stated as being \$35. more a month. In Ohio they want a 28% increase and WV has gone up 150% in 15 yrs. If you read all the articles in the 3 adjoining states it begins to feel like AEP is trying to profit off of those

areas least able to afford it without a voice beyond PSC to fight for them. How much do they need? Even LG&E in Louisville and KU in Lexington are only asking 12%.

Often the response is to apply for food stamps. Though many try to in Ky. the highest amount of food stamps someone can get without any income at all is \$281. The average is \$195 after all the deductibles. There is also LiHeap but they are running out of funding almost as quickly as it comes in because of the increases allowed over the last couple of years.

No other utility has requested that kind of increase. I live in a home only 1200 square feet and except for my front porch I use all LED bulbs and energy saving devices and my budget is still \$198. a month. So I pay \$2,376. a year for electric on social security or well over 2 months of SSI. Even AARP is fighting the increases the electric companies are trying to impose on the public. Please use reason and either deny the increase or greatly reduce it for those least able to afford it.

Sylvia McClelland-Morrison

http://locofortrains.tripod.com

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159</u> (ky.gov)

Thank you for your interest in this matter.

From: h hansen Sent: Saturday, July 22, 2023 9:22 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: 2024-00159



Please do not allow Kentucky Power to have any increase. I cannot afford any more on my electric bill. They already are the most expensive. Ronda Hansen

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Ream, Braun Sent: Sunday, July 23, 2023 12:25 AM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: 2024-00159



We are very disappointed in Kentucky Power's proposed 18% rate hike. With the raised cost of everything else, this will hurt so many families across the Commonwealth. Please reconsider this action!!

Braun Ream Elementary Music and Strings Ashland Independent Schools

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Rachel Litteral Sent: Sunday, July 23, 2023 10:22 AM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: 2024-00159

I can not afford another raise on my electric bill. It's hard enough to paid my bill. I vote NO

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Tina Scaggs Sent: Sunday, July 23, 2023 12:43 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: (2023-00159)



About the proposed 18.3% residential rate hike, if this happens we wouldn't be able to pay our bill.. we are a one income household on the AMP plan and still struggling. Please take into consideration that with everything else going up it isn't just hurt adults children are suffering too due to all these price hikes I cannot afford new clothes for them already...

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Tammy Jo Sent: Sunday, July 23, 2023 2:08 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: 2023-00159



My response to the proposal below:

NO. NO. NO.

Kentucky Power is already charging 13% more than our neighbors across the Ohio River. It's ridiculous.

NO.

Thank you!

Tammy

Let Kentucky Power know what you think about their proposed 18.3% residential rate hike, making the average residential Kentucky Power bill be \$222.56, about \$100 a month more a month than the state average of \$125.03. Contact the KENTUCKY PUBLIC SERVICE COMMISSION (PSC) to express your thoughts at psc.info@ky.gov, put the case number (2023-00159) in the subject line. #powertothepeople #toohigh #speakout #economicinjustice #monopoly #riseupEKY

Sent from my iPhone

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: D Whitaker Sent: Tuesday, July 25, 2023 2:36 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: Case #2023-00159 Comments



Dear Sir or Mam,

My name is David Whitaker, and I am part owner in Whitaker's Food Stores, Inc... We presently operate a 12,000 Square Ft. grocery store in Fleming Neon KY. I have some legitimate concerns about the requested rate increase by Kentucky Power.

1. The Requested increase will make it more difficult for customers in my operating area to make it financially. As a result of a year of intense inflation, we have seen customer shopping habits change dramatically. We can no longer count on consistent trade, especially from low-income Customers and Customers on Social Security and/or retirement benefits.

2. Additionally, our community is still cleaning up and recovering from the devastating Flood related Natural Disaster from 1 year ago. Most have not fully recovered from the flood and are still struggling to make ends meet.

3. Covid related Food Stamp benefits ended on January 1st of this year. Almost every day that I work in the store, I hear at least 1 customer say they are fearful of how folks are going to make it.

These 3 areas of consideration have caused a burden to my business and I too am

fearful of how we are going to make ends meet.

Being a business trying to survive in this market area, I am well aware of the impact of the huge inflation that we have had over the past 18 months. I can't blame Kentucky Power for requesting an increase. I do ask that you look at Kentucky Power's request as closely as possible. I would also request that you consider that Kentucky Power customers are still having to pay for 1/2 of the decommissioning of the Big Sandy Power plant. Coal has traditionally been our primary source of labor. Today, we find ourselves in much more a service-related economy with very few high paying jobs available. I for one don't believe it is ethical for the people of Southeastern Kentucky to suffer additional economic hardship due to environmental regulation well beyond our control.

Thanks for your consideration.

David Whitaker Whitaker's Food Stores, Inc d/b/a Food World IGA 3149 Highway 805 Fleming-Neon KY 41840

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: roy mccoy

Sent: Wednesday, July 26, 2023 6:46 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: case number 2023-00159 kentucky power public information officer



my wife and i are on a fixed income we get 1,300.00 per month any increase in our electric bill would make it really hard for us .I already have to pay them commercial charges on my garage that i have never made any money in it.It is for my personal car which is the only vehicle that has been in there since i built my garage.



Date: Attachments:



FW: Case No. 2023-00 Thursday, August 17, 2023 3:01:19 PM <u>KY Power Names and Addresses.docx</u> <u>KY Power Rate Increase Response.pdf</u>





From: Jane Salyer
Sent: Tuesday, August 15, 2023 2:23 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2023-00159 Kentucky Power

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Jane Ann Salyer 846 Tremont Ave Lexington, KY 40502

# Jane L. Salyer

Property owner and Resident: 745 Collins Highway, Pikeville, KY

## Jane Ann Salyer

Resident and Property owner: 846 Tremont Ave, Lexington, KY

Property owner: 624 Collins Highway, Pikeville, KY and 665 Collins Highway, Pikeville, KY (50%)

Jane L. Salyer PO Box 2385 Pikeville, KY 41502

Jane Ann Salyer 846 Tremont Ave Lexington, KY 40502

August 11, 2023

psc.info@ky.gov Public Service Commission 211 Sower Boulevard Post Office Box 615 Frankfort, KY 40602

Re: Case No. 2023-00159 Kentucky Power

We are vehemently opposed to the recent rate increases proposed by Kentucky Power. We are already paying the highest residential electricity rates in Kentucky. What benefits will the residents of Eastern Kentucky, especially Pike, Floyd, Perry, Boyd, and Greenup Counties truly receive other than an approximately \$35 increase in their monthly bills?

Kentucky Power states that it would like to expand its <u>tree clearing program</u> to increase reliability. Why didn't the company continuously maintain this program throughout the years to ensure that reliable electrical service would be provided to its customers? Why weren't adjustments made earlier when it was determined that right-of-way areas were not kept in good condition? Would there be better control and oversight if the program was brought "in-house", with the activities being performed by employees rather than independent contractors?

Why is Kentucky Power currently charging the residents of Eastern Kentucky the highest residential electricity rates in Kentucky? Are there really any other viable alternatives to Kentucky Power for the residents of Eastern Kentucky? Why would this company choose now to request an additional 18.3% in residential service rates – when gasoline, groceries, medical costs, and other utilities continue to rise? The elderly, disabled, and those on fixed incomes will be placed in terrible circumstances by this request.

According to findenergy.com/providers/kentucky-power, of the fifty-eight providers in Kentucky as of 2021, Kentucky Power charged the HIGHEST average price per kilowatt hour for residential customer accounts, 16.70¢. The rate for Kentucky Power was nearly 33% more than the average Kentucky rate. For monthly residential electricity bills, those for Kentucky Power were approximately 50% more than the national average - \$197.82 vs. \$131.84.

August 11, 2023 Public Service Commission Page Two

Regarding energy loss, the findenergy.com/providers/kentucky-power website provides that Kentucky as a state had an energy loss average of 3.09%, while the national average was 2.45%. In comparison, of the electricity it generated, Kentucky Power had an annual loss of approximately 9.10%.

Since 2003, what specific events have occurred in Kentucky to cause the state's rapid descent from national leader in the lowest average residential electricity rates per kilowatt hour to eighteenth place in 2023?

In 2003, Kentucky had the LOWEST average residential electricity price per kilowatt in the nation, 5.81¢, according to Ballotpedia.org. By 2013, Kentucky's ranking had dropped to seventh, with an average residential electricity price per kilowatt of 9.74¢, as reflected in the same source. As of January 2023, Kentucky's position continued to drop to eighteenth, as reported in quickelectricity.com/cost-of-electricity-per-kwh-by-state/, with an average residential price per kilowatt hour of 12.93¢.

Isn't it possible that there is a direct correlation between shutting down numerous coalfired units or power plants and the substantial increase in the cost of Kentucky residential electricity?

Again, we oppose the increase - any increase in rates proposed by Kentucky Power.

Sincerely,

Jane L. Salyer Jane L. Dalyer

Jane Ann Salyer

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